



# JEFFREY BRAUN FURNITURE

## PRODUCT INFORMATION

### **PLACING AN ORDER**

Fax purchase orders to 888-866-4587 or email to [customerservice@jeffreybraun.com](mailto:customerservice@jeffreybraun.com). Include product name, dimensions, quantity, fabric and any other special instructions. You will receive an order confirmation in the form of an invoice via fax or email, acknowledging your order. Please carefully review for any errors in processing. Questions? Contact JBF at 888-866-4011.

Mail all payments and/or other correspondence to our administrative office address below:

**Jeffrey Braun Furniture**  
416 McGraw Street  
Seattle, WA 98109

All COM or COL must be shipped directly to our California warehouse at the following address (see *more information on COM/COL, page 3*):

**Jeffrey Braun Furniture MFG**  
13905 Equitable Road  
Cerritos, CA 90703

### **PRICING**

Published prices are subject to change. JBF reserves the right to alter prices, specifications and materials without prior notification. Contact JBF to verify prices prior to placing your order.

### **DIMENSIONS**

Dimensions noted in our catalog and website are in inches and are approximate. Dimensions are subject to slight deviation.

### **ORDER CHANGES & CANCELLATIONS**

Requests for changes to orders must be made in writing and are subject to approval and applicable costs. Cancellations must be reviewed by JBF. We build our products to order, and orders cannot be cancelled once processing has begun. If cancellation is approved, a processing fee of 20% - 100% will be assessed based upon manufacturing status.

### **F.O.B.**

FOB will be specified on your quote or invoice. Most JBF products are FOB Greater Los Angeles. For orders of large quantity, JBF may offer an East Coast FOB point.

### **TERMS**

50% is required to initiate your order, balance due prior to shipment, including freight charges.

### **LEAD-TIMES**

Standard lead-time is 8 to 10 weeks. Quoted lead-times begin when JBF has received final order confirmation, initial payment and all COM fabrics. Custom furniture may require extended lead-times. Please contact JBF if your project requires a shorter lead-time than noted on your invoice.

### **WARRANTY**

Jeffrey Braun Furniture (JBF) warrants that our products are free of defects in materials and workmanship for five (5) years from ship date. Products receiving 24 hour use are warranted for three (3) years from ship date. This warranty does not apply to components not manufactured by JBF, including textiles, which are subject to the specific warranties of those manufacturers.

This warranty is the exclusive remedy for product defect and does not apply to damage caused by carrier, dealer, or installer. The sole liability of JBF is limited to repair, or at its option, replacement. Such repair or replacement is the exclusive remedy against JBF. The decision to repair or replace will be at the discretion of JBF.

This warranty provides coverage to the original purchaser only, and does not apply to defects resulting from negligence, misuse, alteration, improper cleaning or accident.

No other express warranty has been made on behalf of JBF and in no event shall JBF be responsible for consequential damages such as loss of use. In no event shall JBF responsibility exceed the purchase price of the product.

The terms, specifications, conditions and prices contained in this document supersede all previous terms, specifications, conditions and prices, and are subject to change.

## **FREIGHT**

We provide freight estimates upon request. Please note that case goods and seating may be shipped from different locations. JBF ships to dealer warehouse dock sites only. Your freight charge will be a line item on your final invoice and includes any crating, handling or packaging fees. This final invoice must be paid prior to shipment, unless other arrangements have been made in writing.

To schedule a pick-up at one of our factories, you must make an appointment at least 24 hours in advance. Contact JBF for scheduling information.

We blanket-wrap or box the majority of our products. If you have a special packaging request, contact JBF when you place your order. You will be notified of additional fees involved with specialty crating/packaging.

Our customers are responsible for arranging installations or home deliveries with local delivery services. Direct-to-site shipments must be discussed with JBF and noted on initial purchase order. JBF does not accept any responsibility or liability where on-site conditions and limitations prevent final delivery of items. In all cases, it is the responsibility of the customer to determine that the size of the completed furniture can be accepted through entry doors, elevators, etc.

## **RETURNS, REPAIR or REPLACEMENT**

All furniture sales are final. All of our products are custom-made and no JBF merchandise may be returned without JBF's prior written consent. If returned by agreement, transportation must be prepaid by purchaser. Return merchandise must be received in original packaging materials when possible. Damaged or used merchandise may be subject to additional or full charge.

Written authorization from JBF is required before incurring charges of any kind if JBF is expected to reimburse these charges or replace product. This includes authorization for field repairs and replacements or installation and delivery charges. Any approved repair or replacement charges are to be submitted to JBF; invoice deductions will not be accepted. Liability for defective merchandise shall be limited to the replacement or repair of that merchandise, and Jeffrey Braun Furniture shall not be liable for other damages or losses.

## **FREIGHT DAMAGE**

All Jeffrey Braun Furniture products are fully inspected and professionally loaded onto trucks at our warehouse. JBF is not responsible for damage to goods which occur in transit or storage. The carrier assumes all responsibility upon acceptance of the product.

**If you received JBF products that have been damaged in transit, immediately note the damage on the carrier's paperwork and/or bill of lading.** It is the receiver or customer's responsibility to examine the goods upon receipt. If damage is noted, **contact JBF immediately** for assistance in filing a claim with the carrier. Digital photographs of damage will be required. **Any apparent damage or shortage must be noted.**

Concealed damage reports must be made to JBF within 48 hours after delivery. As part of the claims process, cartons and/or other packaging materials must be available for inspection and digital photographs of the damage will be required. Neither JBF nor the carrier will be responsible for concealed damages if shipments are left unopened for more than 48 hours. Failure to make a claim within this time period constitutes full acceptance of the product.

JBF is not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not properly controlled.

## **STORAGE CHARGES**

JBF reserves the right to assess a storage charge if a customer does not accept shipment of an order within a week of the ship date. Contact JBF for storage fees.

## **CLEANING AND CARE**

Finished wood surfaces should be cleaned with a soft, damp cloth, wiping in the direction of the grain. We do not recommend using waxes or commercially sold furniture polishes, as these may cause discoloration or film. Please note that the use of "Pledge" or any other cleaning product containing silicone can cause damage to our case goods and finishes. Use of these products constitutes "incorrect cleaning or care" and thus, voids our warranty. Furniture should not be stored in an area that receives constant direct sunlight. Direct sunlight, extreme temperatures, and high humidity will damage wood finishes. These conditions also void our warranty.

Please see fabric manufacturers' instruction for upholstery care.

### **CUSTOMER'S OWN MATERIAL (C.O.M.)**

Jeffrey Braun Furniture reserves the right to refuse fabrics that, in JBF's opinion, are unsuitable. JBF assumes no responsibility for the material's overall appearance, flammability, durability, color fastness, tailoring quality or any other quality after being upholstered on a JBF product. JBF cannot be responsible for color variations or die lot issues for COM orders.

A description of the fabric, including supplier name, fabric name and color must be included with your purchase order. COM orders are not scheduled for production until all fabrics for your order are received. Please advise JBF of split shipment. Note that JBF cannot be held responsible for delays in the shipment of fabric.

Yardage specified in our catalog and online is approximate and based on plain, 54", railroaded goods. Additional yardage may be required if your material is less than 54" wide, or if patterned or striped and requires pattern matching. The following guidelines may be used when ordering fabric:

If fabric is 49"-52" wide: add 10% yardage  
If fabric is 44"-48" wide: add 15% yardage  
54" wide, with repeat under 5": as noted in catalog  
54" wide, with repeat 6-12": add 10% yardage  
54" wide, with repeat 12-20": add 15% yardage  
54" wide, with repeat 21" or over: add 20% to yardage

All fabrics will be applied as they come off the roll unless otherwise specified. It is the customer's responsibility to advise JBF if the upholstery is to be applied otherwise, and to advise JBF of any special upholstery instructions. This communication needs to be delivered directly to a JBF customer service representative (JBF cannot be responsible for instructions attached to fabric orders).

### **CUSTOMER'S OWN LEATHER (C.O.L)**

Jeffrey Braun Furniture reserves the right to refuse leathers or other materials that, in JBF's opinion, are unsuitable. JBF assumes no responsibility for the material's overall appearance, flammability, durability, color fastness, tailoring quality or any other quality after being upholstered on a JBF product. JBF cannot be responsible for color variations or die lot issues for COL orders.

A description of the leather or material, including supplier name, material's name and color must be included with your purchase order. COL orders are not scheduled for production until all materials for your order are received. Please advise JBF of split shipment. Note that JBF cannot be held responsible for delays in the shipment of leather or other material.

### **CONTACT JBF FOR C.O.L. QUOTES.**

Please note that 18 square feet of leather is equal to one yard. It is the customer's responsibility to order adequate quantities of leather. The square footage in a given manufacturer's hide may vary; consult your COL manufacturer for ordering instructions.

### **SHIP COM/COL TO:**

Jeffrey Braun Furniture MFG  
13905 Equitable Road  
Cerritos, CA 90703

COM/COL side mark must include JB invoice number and/or customer's PO number. Do not include any other correspondence with your shipment.

**COM/COL Disclaimer:** JBF is not responsible for any unclaimed COM/COL. It is the responsibility of the designer/specifier/dealer to request the return of excess COM/COL on the initial purchase order.

## **STANDARD CONSTRUCTION**

(Standard specifications can be customized for an upcharge)

### **CONTRACT**

**Frames:** SFI-certified, kiln-dried, Northwest alder hardwood with doweled, glued, screwed, and corner-blocked joints.

**Seat Cushions:** High-resiliency, 2.0 pound density foam core, wrapped in Dacron polyester for an attractive crown and medium firm sit.

**Back Pillows:** Trillium fiber that resists compression and will not clump. Fill is placed in channeled muslin envelope.

**Springs:** Eight-gauge steel sinuous/serpentine springs secured to front and back of frame using insulated right angle clips to ensure silent spring operation.

**Drawer glides:** Side-mount, unless otherwise specified.

**Case goods:** Constructed of ash or oak/mindi. Highest grade solid wood and veneers. Veneered table tops feature a hardwood edge for durability.

**Finishes:** Range of satin, lacquer finishes.

### **RESIDENTIAL**

**Frames:** SFI-certified, kiln-dried, Northwest alder hardwood with doweled, glued, screwed, and corner-blocked joints.

**Seat Cushions:** High-resiliency, min. 2.3 pound density foam core, wrapped in Dacron polyester for an attractive crown and comfortable sit. Specify standard or firm (no upcharge).

**Back Pillows:** Trillium fiber that resists compression and will not clump. Fill is placed in channeled muslin envelope.

**Springs:** Eight-gauge steel sinuous/serpentine springs secured to front and back of frame using insulated right angle clips to ensure silent spring operation.

**Drawer glides:** Self-closing, under-mount glides. This hides the mechanism from view when drawer is extended.

**Case goods:** Constructed of ash or oak. Highest grade solid wood and veneers. Veneered table tops feature a hardwood edge for durability.

**Finishes:** Range of satin, lacquer finishes.

## **ENVIRONMENTAL STATEMENT**

**Jeffrey Braun Furniture is continuously striving to minimize our impact on the environment.**

Currently, we have a number of environmental standards in place:

- **Manufacturing:** Energy-saving fabrication and recycling methods are key to our environmentally friendly manufacturing. We use a CNC (computer numeric control) router to cut the wood used in our frames. This ensures accuracy and maximum yield of materials. All upholstery fabric is cut using machines that employ CAD (computer aided design) software. This ensures the minimum amount of scrap waste and results in perfect pattern-matching. All of our corrugated and plastic waste is recycled, and remnant fabrics are repurposed as interior barrier cloth on upholstery.
- **Frames:** All of the timber used in our upholstered seating comes from Pacific Northwest lumber mills committed to maintaining sustainable forest lands by diligent and quantified reforestation programs. Our frames use only lumber that has third party certification in compliance with the SFI (Sustainable Forestry Initiative).
- **Springs:** Our seat and back springs are made with 95% recycled steel.
- **Foam:** The foam used in our seat cushions is manufactured using North American patented Variable Pressure Foaming (VPF) Technology which has set the standard in environmentally responsible foam manufacturing. Our scrap foam is returned to our foam supplier and reconstituted into carpet padding.
- **Finishes:** We maintain adherence to some of the most specific and regulated standards in the nation – the California Air Quality Management District (AQMD). Our finishes release a minimum amount of Volatile Organic Compounds (VOC).
- **Locations:** We manufacture our products in California and Washington State, and utilize the most efficient shipping methods possible. Our California factory is in Greater Los Angeles and is within 500 miles of major metropolitan areas including San Francisco, Las Vegas, and San Diego.
- **Printed materials:** We print our catalog pages on FSC-certified paper. We also encourage clients to use our website, which contains printable tear-sheets for all of our products.

We also offer an assortment of custom options to our customers who are seeking to further decrease their own environmental impact. Call JBF for more details.

## **CUSTOM OPTIONS**

**Finish Match:** Custom matching is available for a flat fee of \$150 net.

**Wood species:** We press our own veneer and can accommodate any wood species from Anigre to Bamboo to Zebrano. Contact your JBF representative for a quote.

**CAL 133:** All of our products are CAL 117 compliant, but we offer an upgrade compliant with CAL 133. Contact JBF for details and a quote.

**Moisture Barrier:** Upholstery products can be constructed to include a moisture barrier (especially important for medical facilities, senior living projects, and some public spaces). Contact JBF for details and a quote.

**Down seat cushions:** Allergen-free combination of 75% feather and 25% goose down. Mixture is channeled in a down-tick cotton envelope surrounding a foam core or a spring core. Contact JBF for a quote.

**Down back pillows:** Allergen-free combination of 75% feather and 25% goose down in a cotton down-tick envelope. Contact JBF for a quote.

**Foam:** We can accommodate any foam you specify including HR (high resiliency) foam in various densities. We also offer soy-based foam. Contact JBF for a quote.

**Custom sizes:** Our designs can be customized for a variety of living spaces. We pride ourselves on our ability to customize, and invite your requests for quotes. We have no minimum for customized orders.

**Sleeper Sofas:** Many of our upholstered designs can be customized to include a mattress. Mechanisms are manufactured by Leggett and Platt, and employ a square-tube construction method. Available in queen, full and twin sizes. Contact JBF for a quote.

**Contrasting Welt:** JBF must approve contrasting welt fabrics. If approved, upcharges for residential orders are as follows:

Sofa (78"-84"): \$100 net  
Loveseat: \$75 net  
Chair: \$50 net

For sectionals, chaises, and all other sizes, contact JBF for a custom quote.

**Nailhead Detail:** JBF offers an assortment of quality nailheads in various colors ranging from brass to nickel to copper. If a design is not already pictured in our catalog with nailhead detail, an upcharge will apply. Contact JBF for a quote.

**Ottomans:** Most of our seating designs feature a matching ottoman. Contact JBF for quotes on ottomans.

**Throw pillows:** Throw pillows can be purchased in custom sizes in prices ranging from \$60-\$100 for a standard-sized set of two. Contact JBF for a quote.

## **100% CUSTOM CAPABILITIES**

JBF is proud to offer completely custom-designed furniture for your projects. We invite your ideas and sketches, and would be happy to discuss your project in further detail, or submit a quote. If you choose to employ our custom design services, an hourly fee will apply; 50% of this hourly fee to be applicable to your final purchase price. You will receive sketches, CAD drawings, and/or 3-D imagery, for approval before production. Contact a JBF customer service representative at 888-866-4011 to learn more.

## **DESIGN RIGHTS**

All of the products shown in the Jeffrey Braun Furniture catalog and/or online at [www.jeffreybraun.com](http://www.jeffreybraun.com) are, and remain, property of Jeffrey Braun Furniture, with the sole right reserved to manufacture and distribute.

Jeffrey Braun Furniture reserves the right to make changes in dimensions, design/or construction, price lists, or product literature without prior notice.

For all inquiries, call the Jeffrey Braun Furniture headquarters at 888-866-4011.