

# JEFFREY BRAUN FURNITURE

## PRODUCT INFORMATION

### PLACING AN ORDER

Fax purchase orders to 888-866-4587 or email to [customerservice@jeffreybraun.com](mailto:customerservice@jeffreybraun.com). Include product name(s), dimensions, quantity, fabric(s) and any other special instructions. You will receive an invoice via fax or email, acknowledging your order. Please carefully review for any errors in processing. Questions? Contact us at 888-866-4011.

Mail all payments and/or other correspondence to our administrative office address:

Jeffrey Braun Furniture  
416 McGraw Street  
Seattle, WA 98109

All COM or COL must be shipped directly to our California warehouse at the following address:

Jeffrey Braun Furniture MFG  
13905 Equitable Road  
Cerritos, CA 90703

### DIMENSIONS + FABRIC REQUIREMENTS

Dimensions noted in our catalog and website are in inches and are approximate. Dimensions are subject to slight deviation. Fabric requirements noted in our catalog and website apply to 54 inch, plain, railroaded goods. Contact us with your fabric specifications for more information.

### ORDER CHANGES + CANCELLATIONS

Requests for changes to orders must be made in writing and are subject to approval and applicable costs. We build our products to order, and orders cannot be cancelled once processing has begun. If cancellation is approved, a processing fee of 20% - 100% will be assessed based upon manufacturing status.

### F.O.B.

FOB will be specified on your quote or invoice. Most products are FOB Greater Los Angeles.

### TERMS

50% is required to initiate your order, balance due prior to shipment, including freight charges.

### LEAD-TIMES

Standard lead-time is 8 to 10 weeks. Quoted lead-times begin when JBF has received final order confirmation, initial payment and all COM fabrics. Custom furniture may require extended lead-times. Please contact us if your project requires a shorter lead-time than noted on your invoice.

### WARRANTY

Jeffrey Braun Furniture (JBF) warrants that our products are free of defects in materials and workmanship for five (5) years from ship date. Products receiving 24-hour use are warranted for three (3) years from ship date. This warranty does not apply to components not manufactured by JBF, including textiles, which are subject to the specific warranties of those manufacturers.

This warranty is the exclusive remedy for product defect and does not apply to damage caused by carrier, dealer, or installer. The sole liability of JBF is limited to repair, or at its option, replacement. Such repair or replacement is the exclusive remedy against JBF. The decision to repair or replace will be at the discretion of JBF.

This warranty provides coverage to the original purchaser only, and does not apply to defects resulting from negligence, misuse, alteration, improper cleaning or accident.

No other express warranty has been made on behalf of JBF and in no event shall JBF be responsible for consequential damages such as loss of use. In no event shall JBF responsibility exceed the purchase price of the product.

The terms, specifications, conditions and prices contained in this document supersede all previous terms, specifications, conditions and prices, and are subject to change. For more information, please visit [www.jeffreybraun.com](http://www.jeffreybraun.com).

# PRODUCT INFORMATION

## STANDARD CONSTRUCTION

(Standard specifications can be customized for an upcharge)

**Frames:** SFI-certified, kiln-dried, Northwest alder hardwood with doweled, glued, screwed, and corner-blocked joints.

**Seat cushions:** High-resiliency, 2.0 pound density foam core, wrapped in Dacron polyester for an attractive crown and medium firm sit. ILD rating of foam is 24 or 28.

**Back pillows:** Trillium fiber that resists compression and will not clump. Fill is placed in channeled muslin envelope.

**Springs:** Eight-gauge steel sinuous/serpentine springs secured to front and back of frame using insulated right angle clips to ensure silent spring operation.

**Drawer glides:** Side-mount, unless otherwise specified.

**Case goods:** Constructed of ash or oak. Highest grade solid wood and veneers. Veneered table tops feature a hardwood edge for durability.

**Finishes:** Range of satin, lacquer finishes.

*California TB117 compliant*

## ENVIRONMENTAL STATEMENT

**Jeffrey Braun Furniture is continuously striving to minimize our impact on the environment.** Currently, we have a number of environmental standards in place:

- **Manufacturing:** Energy-saving fabrication and recycling methods are key to our environmentally friendly manufacturing. We use a CNC (computer numeric control) router to cut the wood used in our frames. This ensures accuracy and maximum yield of materials. All upholstery fabric is cut using machines that employ CAD (computer-aided design) software. This ensures the minimum amount of scrap waste and results in perfect pattern-matching. All of our corrugated and plastic waste is recycled, and remnant fabrics are repurposed as interior barrier cloth on upholstery.
- **Frames:** All of the timber used in our upholstered seating comes from Pacific Northwest lumber mills committed to maintaining sustainable forest lands by diligent and quantified reforestation programs. Our frames use only lumber that has third party certification in compliance with the SFI (Sustainable Forestry Initiative).
- **Springs:** Our seat and back springs are made with 95% recycled steel.
- **Foam:** The foam used in our seat cushions is manufactured using North American patented Variable Pressure Foaming (VPF) Technology which has set the standard in environmentally responsible foam manufacturing. Our scrap foam is returned to our foam supplier and reconstituted into carpet padding.
- **Finishes:** We maintain adherence to some of the most specific and regulated standards in the nation – the California Air Quality Management District (AQMD). Our finishes release a minimum amount of Volatile Organic Compounds (VOC).
- **Locations:** We manufacture our products in California and Washington State, and utilize the most efficient shipping methods possible. Our California factory is in Greater Los Angeles and is within 500 miles of major metropolitan areas including San Francisco, Las Vegas, and San Diego.

We also offer an assortment of custom options to our customers who are seeking to further decrease their own environmental impact. Call us for more details.

## FREIGHT

We provide freight estimates upon request. Please note that case goods and seating may be shipped from different locations. We ship to dock-sites only. Your freight charge will be a line item on your final invoice and includes any crating, handling or packaging fees. This final invoice must be paid prior to shipment, unless other arrangements have been made in writing.

To schedule a pick-up at one of our factories, you must make an appointment at least 24 hours in advance. Contact Jeffrey Braun Furniture for scheduling information.

We blanket-wrap or box the majority of our products. If you have a special packaging request, contact us when you place your order. You will be notified of additional fees involved with specialty crating/packaging.

# PRODUCT INFORMATION

Our customers are responsible for arranging installations or home deliveries with local delivery services. Direct-to-site shipments must be discussed with Jeffrey Braun Furniture and noted on initial purchase order. We do not accept any responsibility or liability where on-site conditions and limitations prevent final delivery of items. In all cases, it is the responsibility of the customer to determine that the size of the completed furniture can be accepted through entry doors, elevators, etc.

## FREIGHT DAMAGE

All Jeffrey Braun Furniture products are fully inspected and professionally loaded onto trucks at our warehouse. We are not responsible for damage to goods which occur in transit or storage. The carrier assumes all responsibility upon acceptance of the product.

If you received Jeffrey Braun Furniture products that have been damaged in transit, immediately note the damage on the carrier's paperwork and/or bill of lading. It is the receiver or customer's responsibility to examine the goods upon receipt. If damage is noted, **contact us immediately** for assistance in filing a claim with the carrier. Digital photographs of damage will be required. Any apparent damage or shortage must be noted.

Concealed damage reports must be made within 48 hours after delivery. As part of the claims process, cartons and/or other packaging materials must be available for inspection and digital photographs of the damage will be required. Neither Jeffrey Braun Furniture nor the carrier will be responsible for concealed damages if shipments are left unopened for more than 48 hours. Failure to make a claim within this time period constitutes full acceptance of the product.

## STORAGE CHARGES

We reserve the right to assess a storage charge if a customer does not accept shipment of an order within two weeks of the ship date.

## RETURNS, REPAIR OR REPLACEMENT

All furniture sales are final. All of our products are custom-made and no Jeffrey Braun Furniture merchandise may be returned without our prior written consent. If returned by agreement, transportation must be prepaid by purchaser. Returned merchandise must be received in original packaging materials when possible. Damaged or used merchandise may be subject to additional or full charge.

Written authorization from Jeffrey Braun Furniture is required before incurring charges of any kind if we are expected to reimburse these charges or replace product. This includes authorization for field repairs and replacements or installation and delivery charges. Any approved repair or replacement charges are to be submitted to Jeffrey Braun Furniture; invoice deductions will not be accepted. Liability for defective merchandise shall be limited to the replacement or repair of that merchandise, and Jeffrey Braun Furniture shall not be liable for other damages or losses.

## CLEANING AND CARE

We are not responsible for the condition of product that is stored or installed in an environment where temperature and humidity are not properly controlled.

Finished wood surfaces should be cleaned with a soft, damp cloth, wiping in the direction of the grain. We do not recommend using waxes or commercially sold furniture polishes, as these may cause discoloration or film. Please note that the use of "Pledge" or any other cleaning product containing silicone can cause damage to our case goods and finishes. Use of these products constitutes "incorrect cleaning or care" and thus, voids our warranty. Furniture should not be stored in an area that receives constant direct sunlight. Direct sunlight, extreme temperatures, and high humidity will damage wood finishes. These conditions also void our warranty.

Please see fabric manufacturers' instruction for upholstery care.

# PRODUCT INFORMATION

## CUSTOM OPTIONS

**Finish match:** Custom matching is available for a flat fee of \$150 net.

**Wood species:** We press our own veneer and can accommodate any wood species from Anigre to Bamboo to Zebrano. Contact your sales representative for a quote.

**CAL TB 133:** All of our products are CAL TB 117 compliant, but we offer an upgrade compliant with CAL TB 133. Contact us for details and a quote.

**Moisture barrier:** Upholstered products can be constructed to include a moisture barrier (especially important for medical facilities, senior living projects, and some public spaces). Contact us for details and a quote.

**Down seat cushions:** Allergen-free combination of 75% feather and 25% goose down. Mixture is channeled in a down-tick muslin envelope surrounding a foam core or a spring core. Contact us for a quote.

**Down back pillows:** Allergen-free combination of 75% feather and 25% goose down in a muslin down-tick envelope. Contact us for a quote.

**Foam:** We can accommodate any foam you specify including HR (high resiliency) foam in various densities and ILD rates. We also offer soy-based foam. Contact us for a quote.

**Custom sizes:** Our designs can be customized for a variety of living spaces. We pride ourselves on our ability to customize, and invite your requests for quotes. We have no minimum for customized orders.

**Sleeper sofas:** Many of our upholstered designs can be customized to include a mattress. Mechanisms are manufactured by Leggett and Platt, and We can accommodate any foam you specify including HR (high resiliency) foam in various densities and ILD rates. Available in queen, full and twin sizes. Contact us for a quote.

**Nailhead detail:** We offer an assortment of quality nailheads in various colors ranging from brass to nickel to copper. If a design is not already pictured in our catalog with nailhead detail, an upcharge will apply. Contact us for a quote.

**Ottomans:** Most of our seating designs feature a matching ottoman. Contact us for quotes on ottomans.

**Throw pillows:** Throw pillows can be purchased in custom sizes in prices ranging from \$60-\$100 for a standard-sized set of two. Contact us for a quote.

## DESIGN RIGHTS

All of the products shown in the Jeffrey Braun Furniture catalog and/or online at [www.jeffreybraun.com](http://www.jeffreybraun.com) are, and remain, property of Jeffrey Braun Furniture, with the sole right reserved to manufacture and distribute.

Jeffrey Braun Furniture reserves the right to make changes in dimensions, design/or construction, price lists, or product literature without prior notice.

For all inquiries, call the Jeffrey Braun Furniture headquarters at 888-866-4011.